



# RAPID ACCESS PROGRAM

## RESIDENTIAL LOCKBOXES

When responding to 9-1-1 calls, First Responders occasionally find themselves unable to enter a residence because the patient's condition has rendered them unable to unlock the door. Because time is a critical factor in an emergency, first responders faced with this situation often must enter the home by force, damaging windows and doors that may or may not be able to be re-secured without replacement.



The Rapid Access Program eliminates the need for forced entry by ensuring Indian Harbour Beach First Responders (Firefighters and Police) have a quick and safe way to enter the home without causing damage.

To participate, a resident places a Rapid Access box purchased from the Fire Department near their front door with a key inside. The code for the box is selected by the resident and is stored in the Indian Harbour Beach Communication Center's Computer Aided Dispatch (CAD)

system. In the event of a 9-1-1 call at the residence, the code is revealed only to police and fire units assigned to the call.

Rapid Access boxes are available at an at-cost basis. There are no ongoing monthly fees to participate. The Indian Harbour Beach Fire Department will deliver and install the box at no additional cost as a service to our residents.

**Please call the Indian Harbour Beach Fire Department at 321.426.2187 to learn more**

*This program was made available through a partnership with Lowes, where a limited number of new lockboxes were provided to the Indian Harbour Beach Firefighter's Outreach at a reduced cost.*

